

## **TERMS AND CONDITIONS**

1: You must insure full payment reaches the office 21 days before your course begins, as you can not start a course unless we receive cleared funds.

Please note you will lose your deposit if you don't comply with the aforementioned conditions.

2: We reserve the right to cancel a practical driving test if the ADI (APPROVED DRIVING INSTRUCTOR) feels the pupil is unsafe to carry out a practical test for the safety of him/her self and the public safety.

3: Before choosing a course please advise the correct amount of tuition you have had, if you choose the wrong course a refund will not be applicable as we have already arranged the ADI to assign time for you.

4: Activ8 require 7 days notice in order to cancel an intensive course. You will lose the full course fee if you cancel after the 7 day period.

5: We will not tolerate our instructors being abused in any way. Either physically or verbally.

6: All course times are pre arranged with Activ8 driving school/if you change times with your driving instructor Activ8 should be informed in order to keep a track of your course.

7: Activ8 will not be responsible for cancellations from the DSA

8: All act of god situations i.e. (servere weather conditions) will not be covered by activ8.

9: Discretion will be taken if a pupil is genuinely ill.

10: Pupils must inform Activ8 of any problems they have while on a course if they arise. As if the pupil waits till the end we may not be able to assist.

11: All Activ8 courses will be on 1:1 bases.

12: In the event of the tuition vehicle being off the road for any reason, we will try but cannot guarantee the replacement vehicle will be the same model.

13: Activ8 at times use third party instructors to cover a course if the appointed instructor is unavailable due to circumstances (ie illness)

14: We do not advise pupils sitting a theory test on the same week as the driving course.

15:If a pupil insist on taken a theory test on the same week as the driving course and unfortunately fails. We will still have to conduct the course as agreed from the beginning .

16:On all guaranteed courses we will only supply 10 hours of extra tuition up to your next test.

This time will include the test time.

17:If in the event an activ8 instructor cannot carry a course out due to unforeseen circumstances.We will supply you with an instructor from a pool of instructors we use, they all carry the same qualifications.